

Appellate Authority for Grievance Redressal Mechanism (GRM) of APART

1. APART has assigned Appellate Authority (AA) in all the implementing units both for State and District. Furthermore, at DLCC level Social Sector Co-ordinator, is the designated focal person, assigned the responsibility to monitor the GRM and co-ordinate with all the implementing units as shown below-

SI No	Project Implementing Units (PIUs)	Appellate Authority (AA)	
		State Level	District Level
1	Assam Rural Infrastructure Agricultural Services Society (An autonomous body of Govt of Assam) <i>[Implementing agency of APART]</i>	State Project Director, ARIAS Society	
2	Directorate of Agriculture, Khanapara, Guwahati -22, Assam	Director of Agriculture	District Agriculture Officer
3	Directorate of Fisheries , Ulubari,Guwahati-7,Assam	Director of Fisheries	Nodal Officer
4	Public Works Roads Department , Fatasil Ambari,Guwahati,Assam	Chief Engineer	Superintending Engineer of the concerned circle
5	Assam Agricultural University (AAU) , Jorhat-785013,Assam	Registrar of AAU	
6	Directorate of Dairy Development , Khanapara,Guwahati-22, Assam	Director	Zonal Deputy Director
7	Directorate Animal Husbandry & Veterinary , Chenikuthi,Guwahati-3,Assam	Director of Animal Husbandry & Veterinary Department	Joint Director
8	Directorate of Horticulture & Food Processing , Khanapara,Guwahati-22,Assam	Director of Sericulture	Nodal Officer
9	Handloom Textiles & Sericulture Department , Khanapara,Guwahati-22,Assam	Director of Handloom & Textiles	Nodal Officer
10	Commissionerate Industries and Commerce , Bamunimaidam,Guwahati-21, Assam	Commissioner, Industries & Commerce, Govt. of Assam	Deputy Secretary
11	The West Assam Milk Producers' Co-operative Union Ltd. , Panjabari,Guwahati-37,Assam	Managing Director	
12	Assam State Warehousing Corporation,Christian basti , Guwahati-5,Assam	Registrar of Co-operative Societies.	Divisional Manager, Lower Assam Division
13	Assam State Agricultural Marketing Board (ASAMB) , Ulubari, Guwahati-7,Assam	Chief Executive Officer	
14	Assam Livestock and Poultry Corporation Limited (ALPCO) , Khanapara, Guwahati-22,Assam	Managing Director	

2. Roles and Responsibilities of Appellate Authority

- (i) Monitor the timely redressal of all grievances by the GRO.
- (ii) Monitor grievances related to conflict of interest and arbitration submitted through manual mode and forward to PCU.
- (iii) Review and report on the performance of grievances through PMIS.